

Amendment 389

Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 389 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 21st day of NOVEMBER, 2017, by and between Vix Technology (USA) Inc (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor to add functionality to the Call Center Website, and Agency Website, that will allow a user to reset their own expired or forgotten password. This work is performed per CR-12503 *Regional Installation of Active Directory Self-Service v1.0* as approved by the Agencies on September 15, 2016.
- C. The Parties agree that the Work necessary to modify the ORCA system as directed will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

The Contractor will perform all necessary work to design, develop, test and implement new functionality which will provide the ability for a new user to reset their expired or forgotten password on, Call Center Website, and Agency Website.

Specifically the Contractor will:-

General

- 1.1 Install and configure ManageEngine AD Audit Pro to run on the Administrative Jumpbox, OSB-PRD-SYS-002.

Websites

- 1.2 On the Call Center Website, and Agency Website, provide the Agencies with an internal web address that will allow Agency users to reset their own expired or forgotten password.

Testing

- 1.3 Perform testing of the ADAudit Pro Software as configured on a Regional Test Bed (RTB) CST.
- 1.4 Perform testing of the ADAudit Pro Software as configured for users who do not have access to CST devices.

Training

- 1.5 The Agencies will train their internal users to enroll themselves in the system after initial deployment.

Documentation

The Contractor will create a new system training document that will provide a basic, high level guide to Agency users on the enrollment process and use of the tool. This document has been identified as:-

- (a) SEA-XXXXXX Training Manual – AD SelfService

Section 2.0 Schedule

- 2.1 The Work described in Section 1.0 will be completed by December 31, 2017.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 3.0 Compensation Changes

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

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To add functionality to the Call Center Website and Agency Website, that will allow a user to reset their own expired or forgotten password.	
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TOTAL	
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	\$14,834
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Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Eighty Nine shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: 
Its: Regional CFO
Date: 11-20-17

The Agencies

By: 
Their: ORCA Operations Manager
On behalf of the Agencies
Date: 11/21/17